



## **DISCRIMINATION IS AGAINST THE LAW**

Florida Eye Associates complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Florida Eye Associates does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Florida Eye Associates provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters;
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Florida Eye Associates provides free language services to people whose primary language is not English, such as information written in other languages.

If you need these services, contact Florida Eye Associates

- Attention: Compliance Officer
- Mailing Address: 502 E. New Haven Avenue, Melbourne, FL 32901
- Telephone number: (321) 727-2020 x6675
- Fax: (321) 726-4061
- Email: [compliance@floridaeyeassociates.com](mailto:compliance@floridaeyeassociates.com)

If you believe that Florida Eye Associates has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with Florida Eye Associates' Compliance officer. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Florida Eye Associates' Compliance Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at <http://hhs.gov/ocr/office/file/index.html>